



Release & Owner Agreement

The Waggin' Ranch Inc. (referred to as The Waggin' Ranch) and the undersigned pet owner(s) agree that the owner(s) is/are allowed to enter The Waggin' Ranch property with their pet(s) as necessary to receive goods and services. Further, the pet owner understands and agrees to the following:

- I understand all risks and responsibility or losses/damages involving my pet(s) while at The Waggin' Ranch, whether posed separately, in combination, or by any part from the conduct of other pets, other pet owners, the owners/staff/volunteers of The Waggin' Ranch permitted on The Waggin' Ranch property.
- I understand that I am solely responsible for any and all acts/behaviors of my pet(s), including anything resulting in harm to people, property, or other pets, while my pet(s) are attending boarding, daycare/playcare, grooming, DIY baths, or for any other reason at The Waggin' Ranch.
- I understand that The Waggin' Ranch reserves the right to decline acceptance of a pet if found to have medical conditions or exhibits behavior that renders the opinion that our facility is not in the best interests of the pet(s).
- I understand that my pet(s) may have close contact with other pets while at The Waggin' Ranch.
- I understand that The Waggin' Ranch will not be held responsible for any injury, illness, or death of my pet(s) as a result of close contact with other pets.
- I understand and agree that my pet(s) involvement in boarding, daycare/playcare, grooming, and/or DIY bath activities at The Waggin' Ranch can expose my pet(s) to potential minor cuts, abrasion, broken or split nails, scuffed or sore paw pads, stiff or sore muscles and joints and other routine but superficial injuries customary for boarding, daycare/playcare, grooming, DIY baths, etc. and any problems that develop with my pet(s) will be treated as deemed best by the owners/staff/volunteers at The Waggin' Ranch, at their sole discretion, and that I assume full financial responsibility for any and all expenses involved.
- I understand and authorize The Waggin' Ranch owners/staff/volunteers may, in their sole discretion, seek and obtain veterinary care of their choice and administer medication if an injury/illness is recognized with my pet(s), and I shall be responsible for all veterinary costs incurred by The Waggin' Ranch and hold The Waggin' Ranch harmless against any claims that arise from the care.
- I understand and agree that in admitting my pet(s), The Waggin' Ranch has relied on my representation that my pet(s) is/are in good health.
- I understand and agree that in admitting my pet(s), The Waggin' Ranch has relied on my representation that my pet(s) have not harmed or shown aggression or threatening behavior towards any person or any other pet(s).
- I understand that to the best of my knowledge, my pet(s) are being treated for fleas and ticks. If fleas or ticks are found on the pet(s) during its stay at The Waggin' Ranch, my pet(s) will be treated, and I am responsible for the charges of flea/tick medication.
- To the best of my knowledge, my pet(s) has not been ill with any communicable condition within the last 15 days.
- I understand that at the discretion of The Waggin' Ranch, personal items can be left for the pet(s) for use in their assigned individual kennel(s), but The Waggin' Ranch will NOT be responsible for damages or loss of an item.

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RULES AND REGULATIONS

- **ABANDONMENT OF PET** - Abandoned pets left without updated or current contact information via phone or email (old or outdated number/email on file), from owners over 3 days after end date of original scheduled reservation, will become property of The Waggin' Ranch and may go to a rescue group, local family, or shelter that may require euthanasia. The owner will be responsible for costs during abandonment period prior to going to rescue group, local family, or shelter. All fees accrued with the rescue group, local family, or shelter will be the responsibility of the owner.
- **BOARDING DEPOSITS** - 50% deposit (half of the total estimated time) is required to hold all boarding reservations.
- **BOARDING PEAK/HOLIDAY CANCELLATIONS** - Boarding cancellations during our peak/holiday rates and prior to major holidays (Christmas week, Thanksgiving week, New Year's Eve, New Year's Day, Spring Break week, Easter Sunday, Memorial Day, July 4th, Labor Day) require a two week notice of cancellation to receive full deposit refund.
- **BOARDING STANDARD CANCELLATIONS** - Boarding cancellations during our standard rates require a 48-hour notice of cancellation to receive full deposit refund.
- **FOOD FOR PETS** - Owner agrees to provide pet's diet for any/all meals throughout the day for all services (boarding, daycare/playcare, grooming, etc.). If owner does not provide food, there will be a \$5 charge per day.
- **GROOMING** - I understand and assume the responsibility to provide clear and complete grooming instructions including haircut. I understand the responsibility and accept the pricing for grooming services requested for the services performed by The Waggin' Ranch. I understand and agree that my pet(s) is/are free of fleas. If pet(s) have an infestation, the pet(s) will be treated at owner's expense.
- **PAYMENTS** - Payment for boarding, doggy daycare/playcare, and grooming are due upon pickup of pet. If for some unknown reason, an owner establishes an unpaid charge, the owner shall be liable to The Waggin' Ranch for all unpaid charges. Pet(s) will not leave The Waggin' Ranch facility until all charges incurred during the pet(s) stay have been paid. All charges are NON-REFUNDABLE.
- **PHOTOGRAPHY** - The Waggin' Ranch may photograph, video record and/or replicate the likeness of owners' pet(s) while at The Waggin' Ranch and may use these images or likenesses without restriction, further permission, and/or fees for The Waggin' Ranch promotional purposes.
- **RIGHT OF REFUSAL** - The Waggin' Ranch may refuse any pet(s) for reasons including but not limited to -
 - a) proof of current vaccinations
 - b) presentation of poor or questionable health upon arrival or while at The Waggin' Ranch
 - c) aggressive behavior towards other pets and/or humans
- **SENIOR PETS** - I am aware and understand that overnight boarding can be stressful for senior dogs or those suffering from chronic illness due to being removed from their home environment. This stress can cause latent physical conditions (heart, kidney, or liver disorders) to become active, resulting in further illness. Owner will not hold The Waggin' Ranch responsible for any such illness.
- **VACCINATIONS** - All pet(s) must be current on all vaccinations (Bordetella, Distemper/Parvo, Rabies) each year. Proof of vaccinations will be required each year. I certify that the pet(s) health record form/shot record has been completed by a licensed veterinarian. I understand that even though The Waggin' Ranch requires current vaccinations, other viral and bacterial sources may not be covered by vaccination, therefore, I understand and accept The Waggin' Ranch shall not be held responsible if the owner's pet(s) develop sickness after being at our facility. I understand, recognize, and accept that while my pet(s) is/are at The Waggin' Ranch it may be stressful





to the pet(s) and I will not hold The Waggin' Ranch responsible for any induced illness, injury, behavior change, and/or weight gain/loss during or after pet(s) stay. I understand, recognize, and accept that pet(s) entering an off-leash daycare/playcare environment are at higher risk for transmitting occasional illnesses (coughs, colds, stomach bugs, etc.) through nose-to-nose contact with other pet(s). I assume full financial responsibility for any and all expenses involved in treating any sickness my dog endures while at The Waggin' Ranch.

LEGALITIES

- I understand and agree The Waggin' Ranch's owners and staff and volunteers, will not be liable for any claims, liability, or damages arising from my pet's boarding, daycare/playcare, grooming, DIY baths, and care at The Waggin' Ranch. I hereby release them of any liability of any kind whatsoever arising from my pet(s) attendance and participation at The Waggin' Ranch. The client waives and relinquishes any and all claims against The Waggin' Ranch, its employees, volunteers, and/or independent contractors, except those arising from gross negligence.
- All parties to this agreement agree that the exclusive jurisdiction for the resolution of all disputes arising in any manner concerning the agreement or any addendum to the extension of same shall be in the State of Arkansas, Faulkner County and that Arkansas Law shall govern all such matters. Any arbitration between the parties shall be conducted in Faulkner County, Arkansas. Each party shall bear its own costs incurred in the course of said arbitration, including the payment of the arbitrator's fees and expenses, however, the prevailing party shall be entitled to an award of all costs, expenses, and attorney's fees incurred at the discretion of the panel.
- The parties expressly agree that the maximum liability of The Waggin' Ranch to its customers, clients, and pet owners shall be, under all circumstances, the fees paid by the customer, client or pet owner to The Waggin' Ranch.

I [the owner(s)] certify to have read and understand the rules and regulations set forth above and that I have read and understand this entire agreement. I agree to abide by the rules and regulations and accept all the terms, conditions, and statements of this agreement. All provisions of this Contract shall be binding upon both parties thereunto for this visit/service and for all subsequent visits/services. By signing below, I [the owner(s)] have read and accepted the terms of this Release and Waiver of Liability Agreement and are knowingly and voluntarily entering into the agreement as a prerequisite to the owner's pet(s) being allowed on the Waggin' Ranch property.

Pet Owner's Signature : _____

Date : _____

Pet Owner's Signature : _____

Date : _____

TWR - Collected By : _____

Date : _____

TWR